



Performance Tiering Model: Version 2

Commercial Performance - Effective January 2024



The market demands that we change how we think about risk and performance



Action

All commercial payers are pushing for more accountability for outcomes; lowering fee schedules for low performers



Response

- Transparent tiering of the Network
- Exiting low-performing, philosophically misaligned members

Risk = Controllable Opportunity

Collectively, we can pull the right levers to drive performance

Commercial Performance Tiering Evaluation

Review of Criteria



Patient Engagement

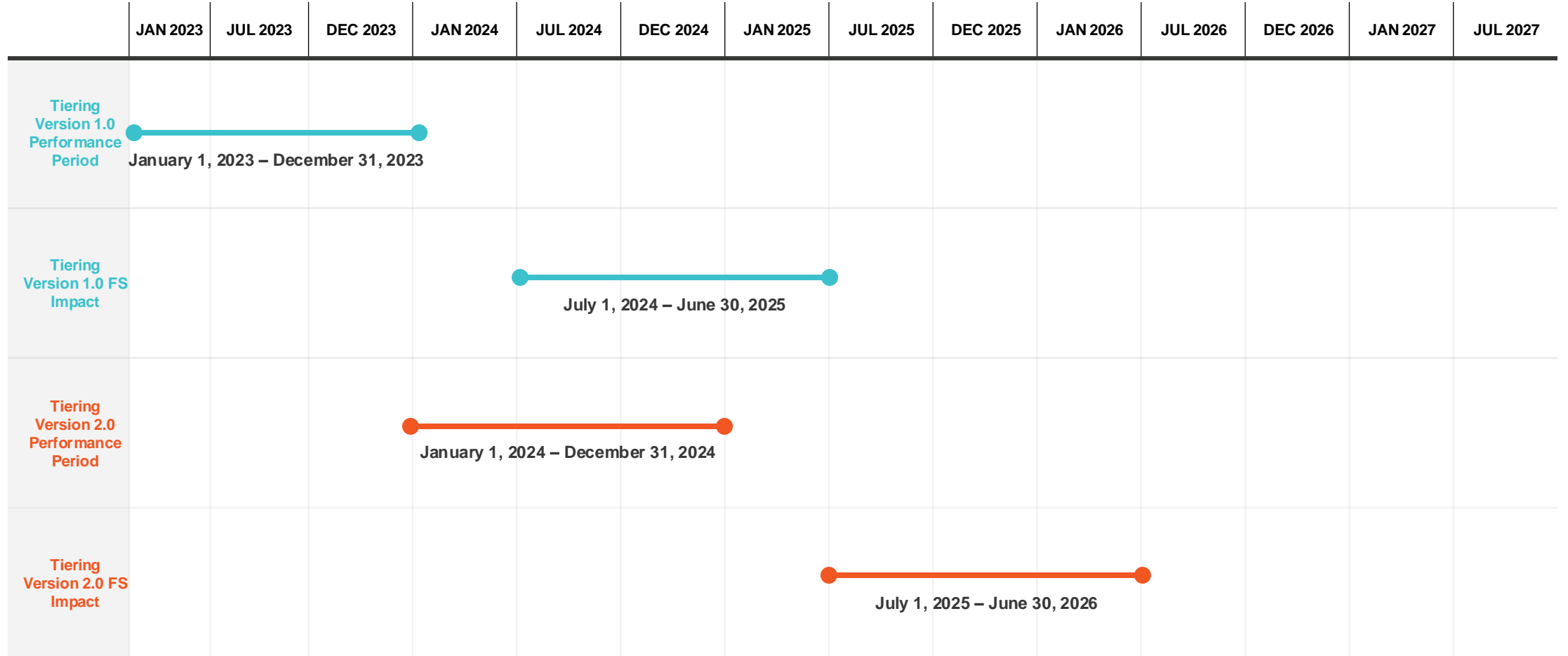


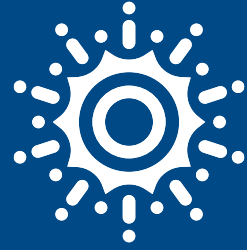
Performance

Quality

Utilization

Tiering Version Timeline





Pediatric Model



Pediatric Tiering Model Evolution



Model 1	Points	Metric
Engagement	10 points	Working Action Items
	10 points	Grant EMR Access
	10 points	Connecting Patients to Care Team
Performance	10 points	Quality (WCV030, ACV321, Combo3)
	10 points	Utilization (Active Patient PMPM, Avoidable ER PMPM, Admitted PMPM, Diabetes/Asthma PMPM)
	10 points	Quality/Utilization Improvement year over year



Model 2	Points	Metric
Engagement	20 points	TOC: Complete follow up appointment with high-risk patients within 15 days of discharge
Performance	20 points	Quality (WCV030 x2, ACV321 x2, Combo3)
	10 points	Utilization (Active Patient PMPM ONLY)
	10 points	Quality/Utilization Improvement year over year

Engagement Metrics in TIN Evaluation (Pediatrics)



Metric #	Metric	Metric Description	Score
1	Focused Transition of Care	65% of active high-risk patients * must complete a PCP or specialist appointment <u>within 15 days post-discharge</u> from an inpatient hospital admission.	0 = No 20 = Yes

***High-risk patient definition:** Patients with 3 or more chronic conditions OR a payer risk score of 50+



Performance Metrics Included in TIN Evaluation (Pediatric)

Metric #	Metric	Metric Description	Score
3	Percentage of Quality Metrics Met in Performance Year	Scores assigned based on overall percentage of quality metrics met	0 – 20*
4	Percentage of Utilization Metrics Met in Performance Year	Scores assigned based on overall percentage of utilization metrics met	0 – 10*
5	Did TIN Improve Quality and/ or Utilization from prior performance year?	Results taken from all performance metrics to understand TIN improvement year to year	0 = No 5 = Q or U Improvement 10 = Q and U Improvement

* Score based on percentage in relation to peers (i.e., Top 10% = 10 points, Top 20% = 9 points...etc.)

Performance Measures (Pediatric)



Included Quality Measures:

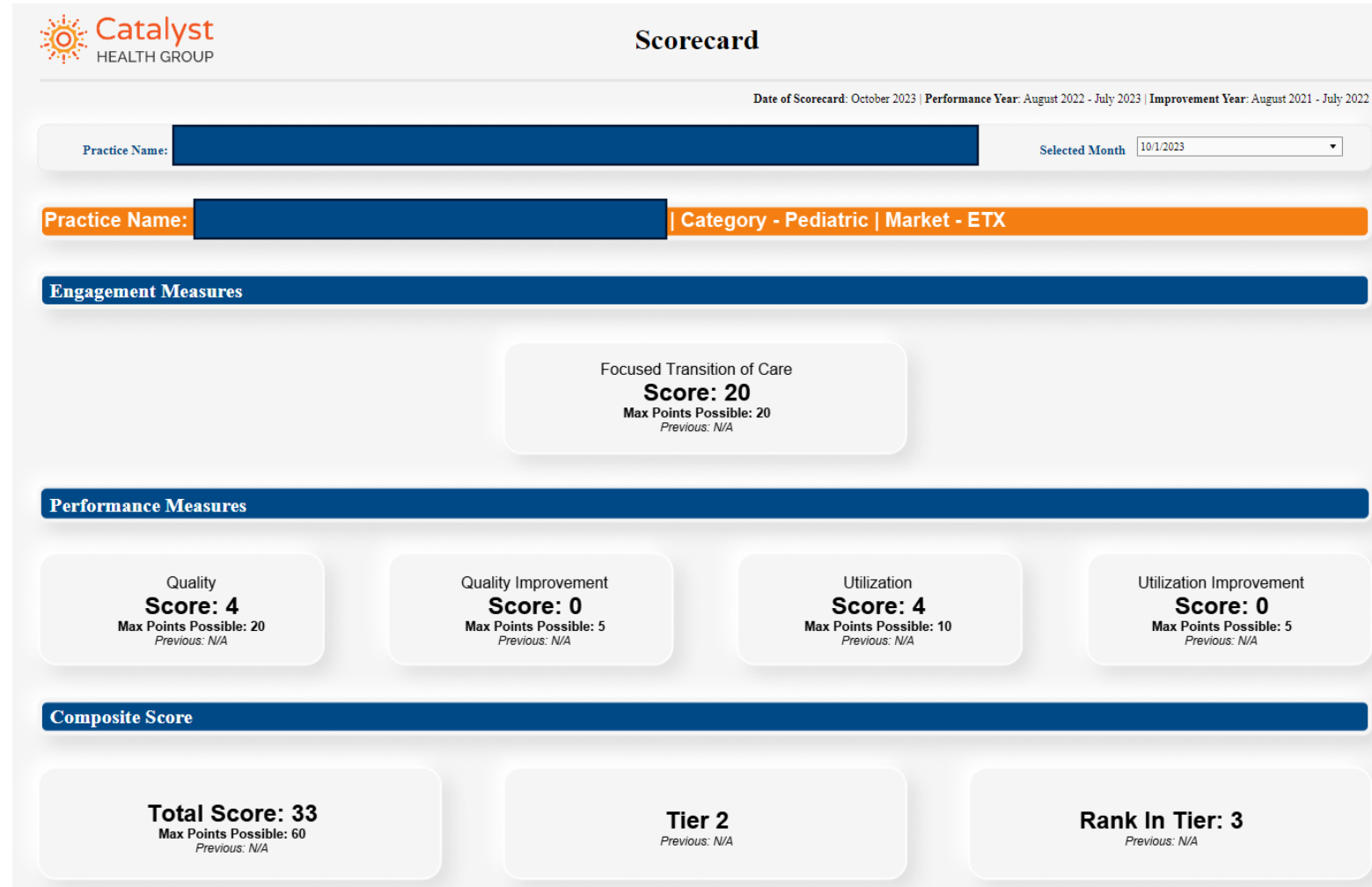
1. Well Child Visits 0-30 months*
2. Well care 3-21 years*
3. Childhood Immunization (Combo 3)

Included Utilization (Cost) Measures:

1. Active Patients PMPM

* Indicates a double-weighted measure

Enhanced Scorecard - Pediatrics



Tiering Version Timeline

