


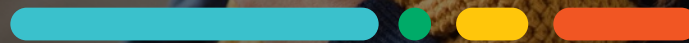


# Helping Communities Thrive





We create ease in healthcare by  
bringing trusted expertise to  
patients and physicians in every  
moment that matters.



# History of healthcare excellence



**2007**

## Powering Physicians

Dr. Christopher Crow co-founds Village Health Partners – the first NCQA Level 3 medical home in Texas.

Lance Spivey helps grow Health Texas Provider Network from 20 to 400 providers.



**2010**

## Pioneering Value-based Care

Village Health Partners gains notoriety for savings in multiple value-based performance models.

Lance Spivey grows StratiFi Partners to support the independent physician.



**2013**

## StratiFi Health is Born

Dr. Crow and Lance Spivey co-found StratiFi Health to power independent physicians – to improve the health of our communities.



**2015**

## Population Health Launches

StratiFi Health launches Catalyst Health Network (CHN) with 300 PCPs as an independent primary care commercial ACO with value-based contracts from all 4 major carriers.



**2016**

## Population Health Performance

Catalyst Health Network's first performance year generates over \$20M in savings for employers and payers in North Texas. Pharmacy strategy launched as Thrive Pharmacy Solution.

# History of healthcare excellence



## 2017 Growth and Certification

StratiFi Health grows to over 1,100 active physicians, managing over 1.2M patient lives, and over \$5B in annual medical expenditures.

CHN becomes the 5th physician network in the nation to receive URAC's full accreditation in Clinical Integration.



## 2018 Award Winning & Growth/Integration

Dr. Crow named Healthcare Innovator of the Year by D CEO Magazine, awarded TAFP Presidential Award of Merit, and Dallas 500 Most Powerful Leaders in North Texas.

Catalyst Health Network moves to a new healthcare headquarters.

Pharmacy full integrated into care management services.



## 2019 Expand Reach and Impact

Catalyst Health Network expands reach and community impact throughout Southwest US. Paving the way for better care delivery models that improve patient outcomes and lower costs.



## 2022 Stellus Rx Launches

Catalyst Health Rx becomes Stellus Rx, a new pharmacy experience that's opening eyes, hearts and minds to the impact that a pharmacy team can have in changing lives.



## 2023 and Beyond National Point of Light

Catalyst Health Network represents a point of light for the national healthcare industry transformation—touching millions of lives and proving our ability to help communities thrive.

Catalyst Health Network exists to

# Help Communities Thrive



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Healthier Practices

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Healthier Physicians

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Healthier Patients

# Who We Serve



## Physician

Physician thought leaders who understand the importance of the physician-patient relationship



## Insurance Carriers

Innovative solutions around provider network strategies, product design, and population health management



## Employers

Gain a competitive edge. Spend more time and money on your business, less on healthcare



## Health Systems & Network

Data-driven team-based care model to help you deliver the quadruple aim

## Living the Values

# Honoring our people



## TOP 100

PLACES TO WORK 2022

medium giant | The Dallas Morning News



### Top 100 Places to Work

- **2022:** Ranked #19 (Midsize segment)
- **2021:** Ranked #14 (Midsize segment)
  - Additional, special award for Best Values
- **2020:** Ranked #23 in (Small segment)

### National Top Workplace

- Awarded a National Top Workplace for 2022 by our Top Workplace survey responses
- Selected from among thousands of nominations, less than 3% qualifies for National program

### D CEO Corporate Citizenship

Finalist in the Collaboration of the Year category for our COVID testing and vaccine administration work with Project Unity

### 100 Fastest Growing Companies

Recognized as one of Dallas' fastest growing companies for consecutive years—until we outgrew the upper limit for eligible companies

# Current Catalyst URAC accreditations



**ACCREDITED**

**Clinical  
Integration 1.0**

Expires: 12/01/2023



**ACCREDITED**

**Transitions of  
Care Designation**

Expires: 08/01/2025



**ACCREDITED**

**Case  
Management 6.0**

Expires: 08/01/2025



**ACCREDITED**

**Drug Therapy  
Management 2.3**

Expires: 05/01/2024



# How does Catalyst deliver?



**Access and choice for patients**

**1,000+** Providers      **300+** Locations



**Personalized health and wellness support when patients need it most**

Preventive, chronic and wellness care from 150+ care team members

Conversational, empathetic interactions focused on ensuring people are known

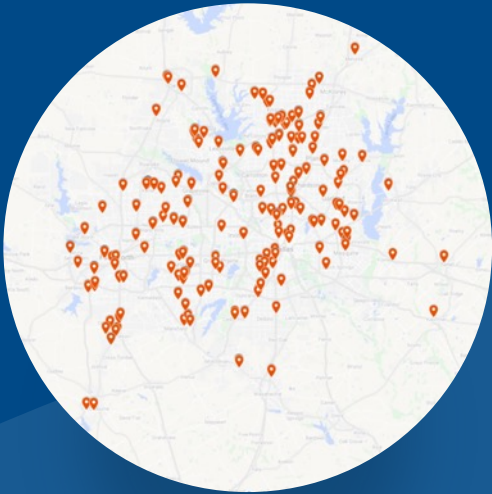


**Care support via digital app or phone, enabling comprehensive and convenient care**

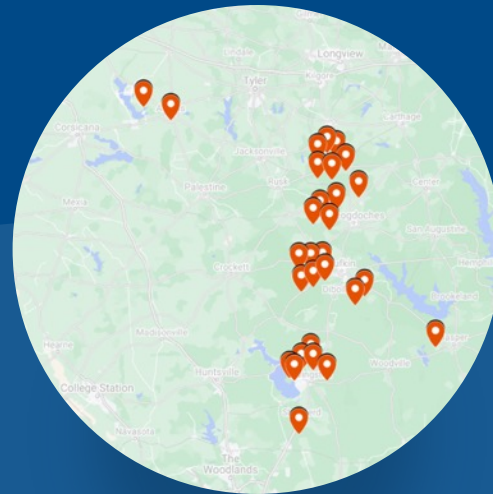


# Catalyst Health Network footprint

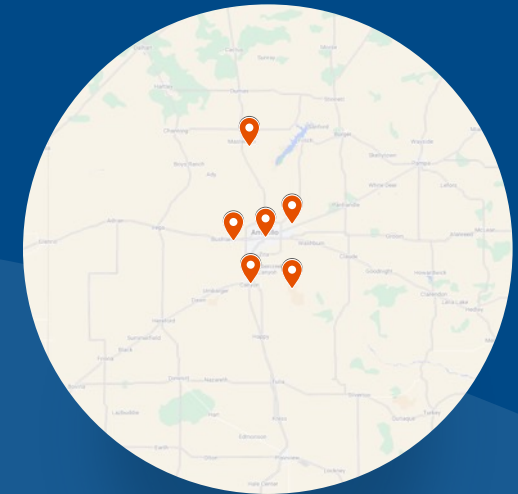
## North Texas



## East Texas



## Panhandle



**1000+**  
Providers

**1.5M+**  
Patients

**300+**  
Office Locations

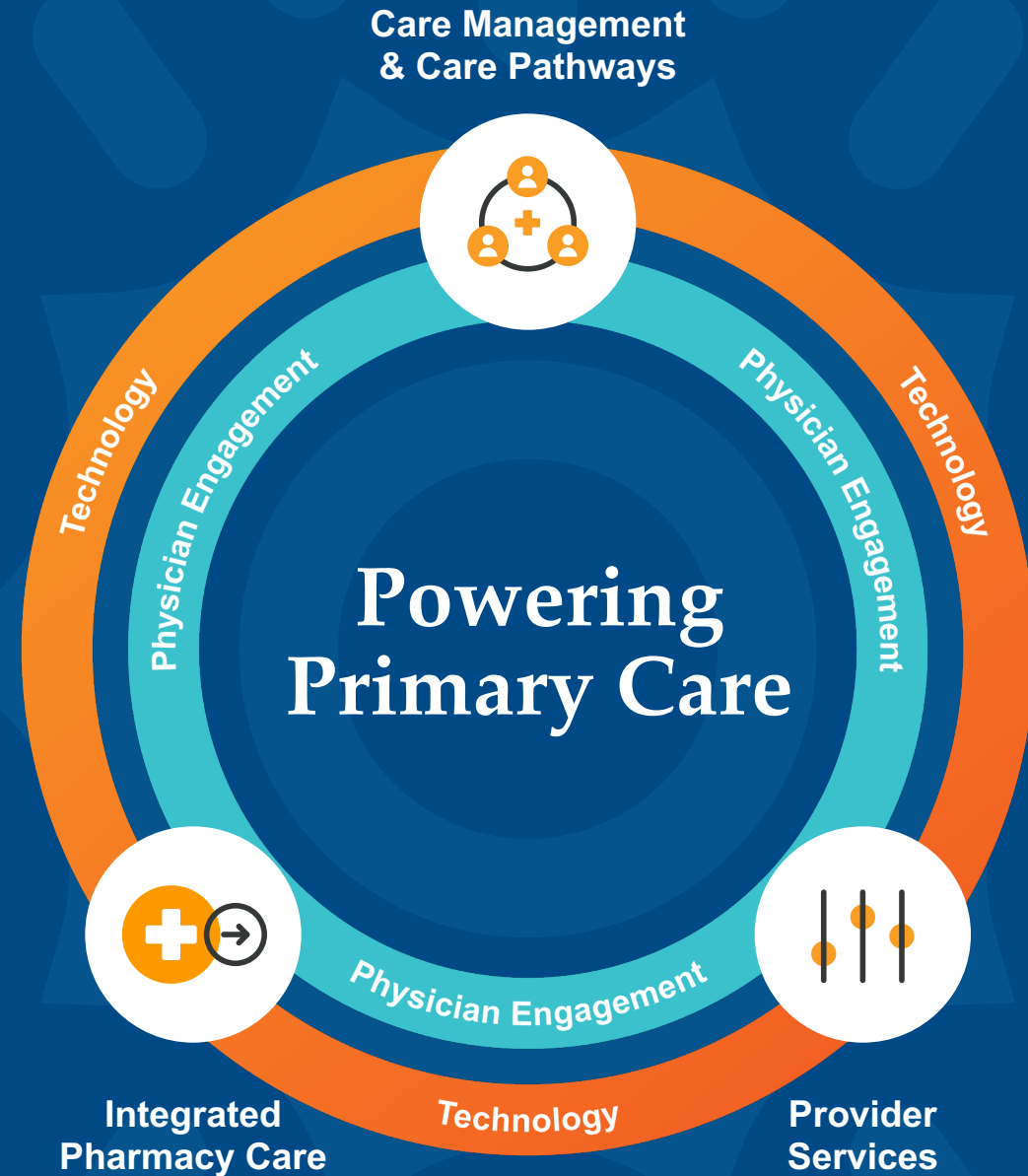
**\$150M**  
Shared Savings



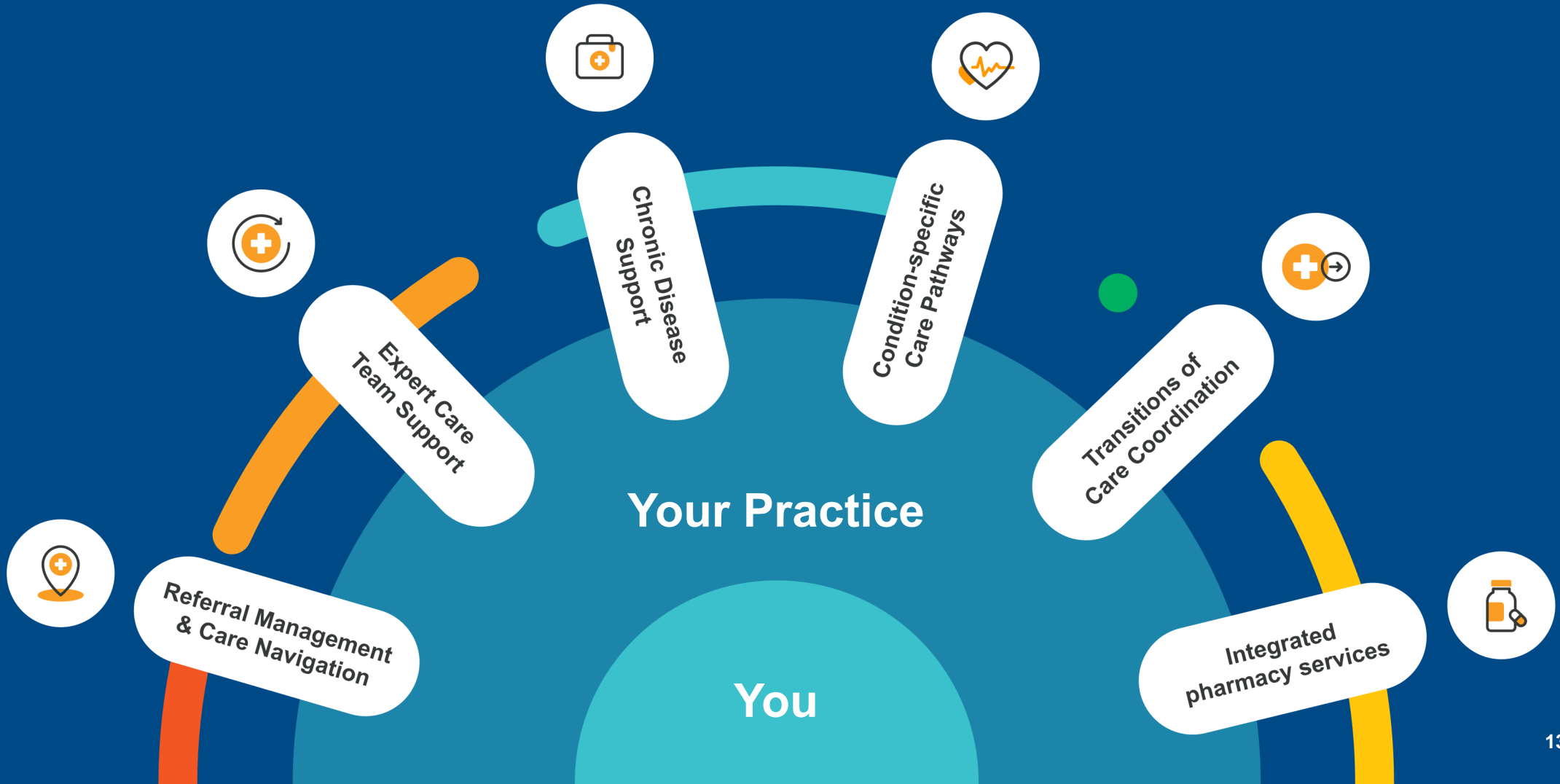
# Catalyst Services



# Connected to improve excellence



# Catalyst's solutions extend what a practice can do to care for patients.

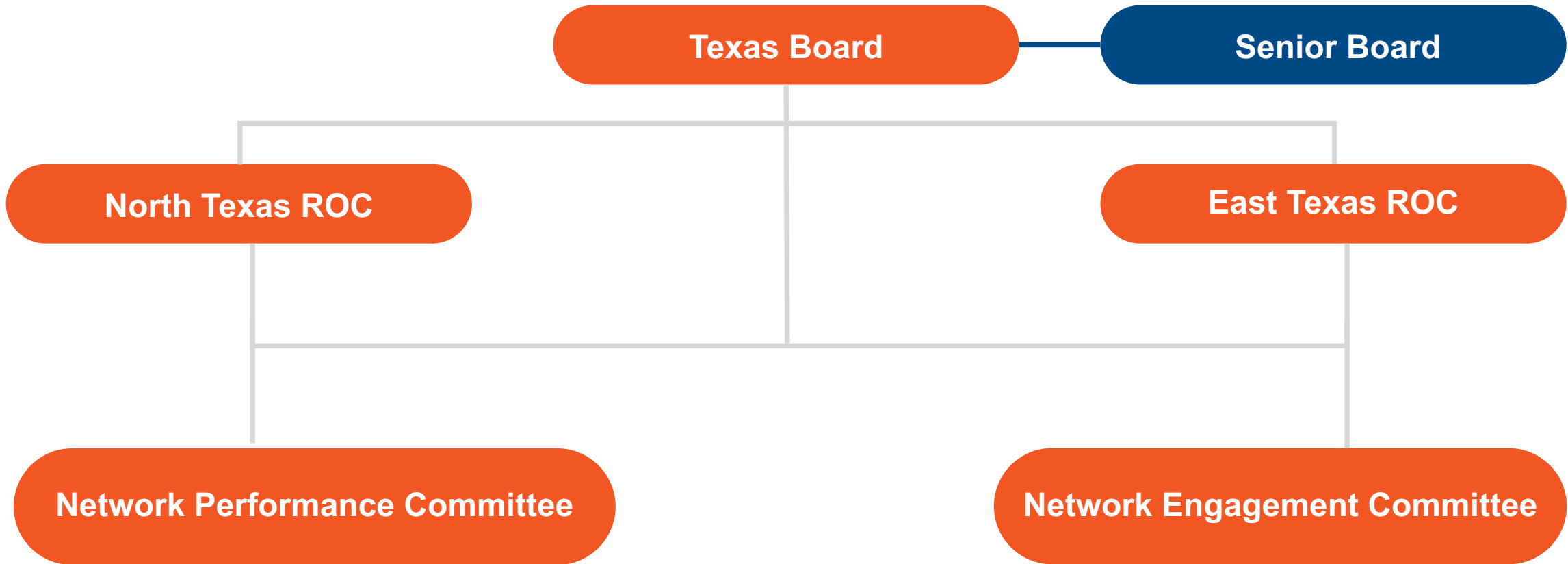




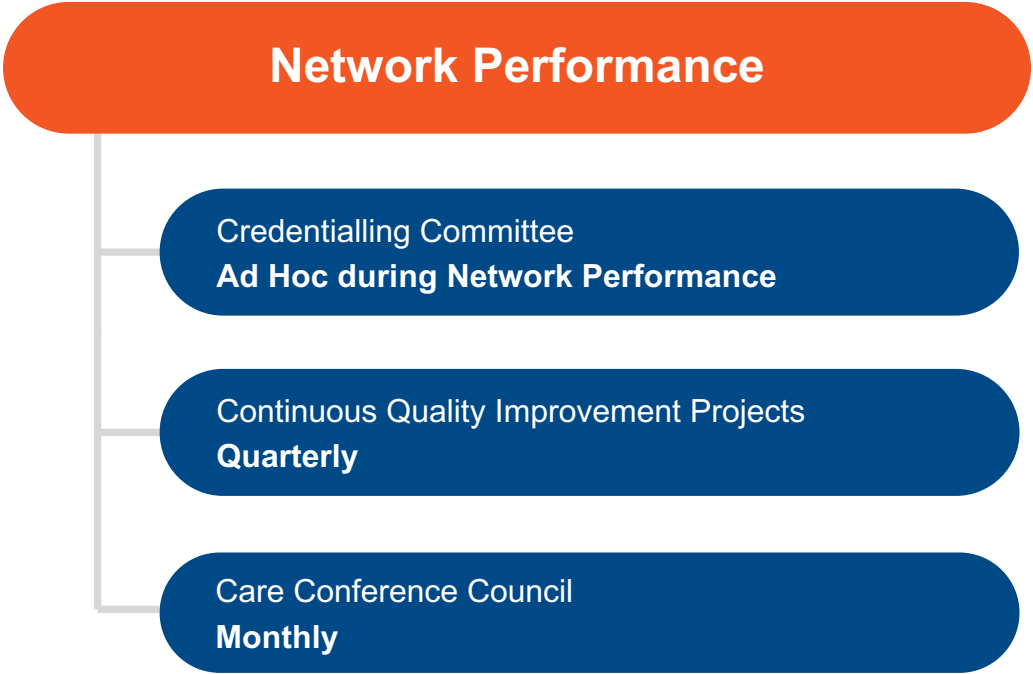
# Governance Structure



# Governance Structure



# Committee Structure



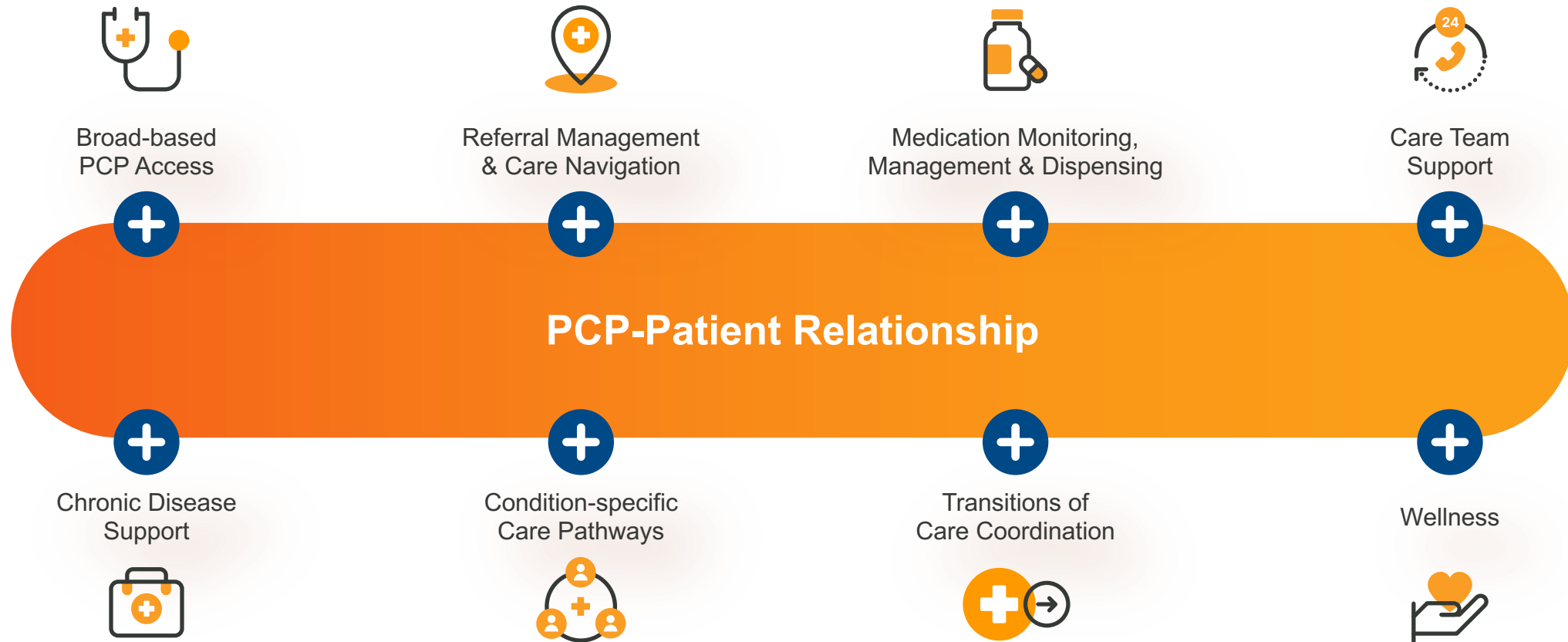




# Connected Care Support



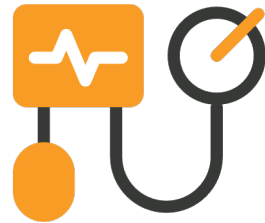
# Catalyst helps primary care connect the health journey



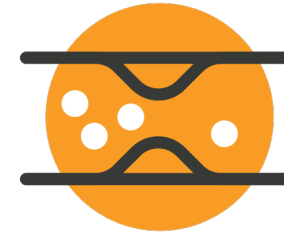
# Dedicated resources for higher-risk patients with multiple chronic conditions



Diabetes



High Blood Pressure



High Cholesterol



Behavioral Health

# Making life easier for practices and their staff

Chronic condition and medication management support saves you time, while ensuring quality care and a concierge-level experience for your patients



## Identify and build relationships

- Review EMR and PCP plan of care
- Patient outreach and conversations to address care gaps and preventative gaps



## Communicate and build trust

- Educate patients on care plans and identify barriers to health
- Guide patient journey through expert resources (disease state education, behavioral health support, etc.)
- Address and close care and preventative gaps
- Ongoing collaboration with PCP to inform care delivery



## Connect pharmacy and build health

- Proactively address prior authorizations and other barriers; work to minimize out-of-pocket costs
- Trusted guidance and scheduled follow-up from personal pharmacists
- Patient convenience through individual-dose packaging, home delivery and app-based communication

## Associate Manager

Supports the Care Team to ensure that patients' needs are met through the Care Management process.



## Care Manager (CM)

Registered Nurse. Calls patients after hospital DC. Recommends appropriate resources and addresses barriers. Provides disease management education, supports patients' health goals, and assists with completing preventative testing.



## Diabetes Educator/Dietitian

Supports behavior modification and the providers plan of care for diabetes and health management. Provides diet education, reinforcement of self-management behaviors and establishes individualized goals with the patient while addressing barriers.



## Social Worker

Ensures that vulnerable people, including children and adults are safeguarded from harm. Performs Social Determinants of Health assessments, provides community resources, and supports patients social and behavioral health needs.



## Care Coordinator (CC)

Coordinates care for high ER utilizers, engages with patients from PCP referrals, and assists patients with completing preventative testing.

# Care Management Roles

## Associate Manager

Supports the team and provider practices to ensure that patients needs are met through the care management process.



## Sr. Referral Coordinator

Performs referral coordinator duties. Helps with training and mentoring new team members. Subject matter expert within the team.



## Care Advocate

Helps patients understand their benefit plans, navigate complex healthcare and coordinate care.

# Care Navigation Roles



## Referral Coordinator

Coordinates all aspects of the referral process to ensure comprehensive patient care as it relates to received referrals.



# Performance & Technology



# Commercial Performance Tiering Evaluation

## Review of Criteria



**Engagement**



**Performance**

**Quality**

**Utilization**



# Performance Measures (Adult Model)



## Included Quality Measures:

1. Annual Wellness Visit
2. Breast Cancer Screening
3. Colorectal Cancer Screening
4. A1c Test Completed
5. A1c in Control (<8%)

## Included Utilization (Cost) Measures:

1. Active Patients PMPM
2. Diabetics PMPM
3. Avoidable ER PMPM
4. Admitted Patients PMPM

# Performance Measures (Pediatric)



## Included Quality Measures:

1. Well Child Visits 0-30 months
2. Well care 3-21 years
3. Childhood Immunization (Combo 3)

## Included Utilization (Cost) Measures:

1. Active Patients PMPM
2. Asthma PMPM
3. Avoidable ER PMPM
4. Admitted Patients PMPM

# Member Review Process



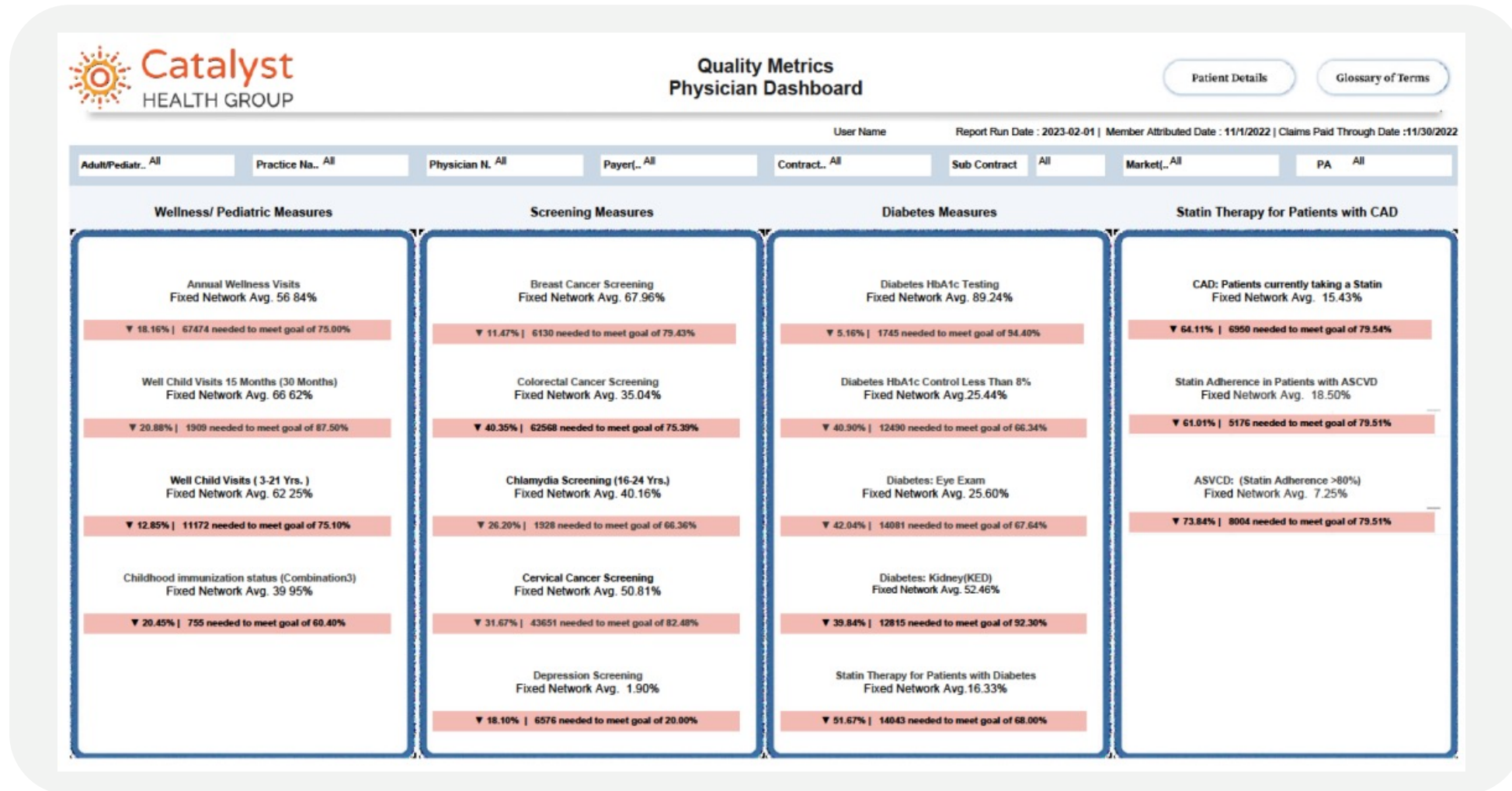
A Member Review Report may be submitted by Catalyst executive leadership, board members, or medical directors in the event of a concern regarding a member’s network membership or immediate termination may be made in accordance with Article 5 of the Catalyst Provider Participation Agreement.

\*\* In matters of medical licensure, hospital privileges, credentialing, clinical integration requirements, or other circumstances posing immediate harm to network member advances to Level 3, Step 2

Stage	Process	Possible Outcomes
<b>Level 1: Report</b>	<ol style="list-style-type: none"> <li>1. Member Review Report Submitted</li> <li>2. Reviewed by Executive Director for approval</li> <li>3. Board of Directors informed of report and receive statement from individual submitting report</li> </ol>	<ul style="list-style-type: none"> <li>• Report dismissed</li> <li>• Medical Director interview recommended</li> </ul>
<b>Level 2: Review</b>	<ol style="list-style-type: none"> <li>4. Medical Director interview completed</li> <li>5. Board of Directors informed of outcome</li> </ol>	<ul style="list-style-type: none"> <li>• Report Dismissed</li> <li>• Member monitored (stay in Level 2)</li> <li>• Member enters into remediation plan (proceeds to Level 3, Step 1)</li> </ul>
<b>Level 3: Remediation</b>	<b>Step 1</b>	
	<ol style="list-style-type: none"> <li>6. Medical Director interview completed               <ul style="list-style-type: none"> <li>• Remediation plan completed</li> <li>• Further action recommended</li> </ul> </li> <li>7. Board of Directors informed of outcome</li> </ol>	<ul style="list-style-type: none"> <li>• Remediation plan closed, Member review complete</li> <li>• Return to prior level</li> <li>• Executive leadership or Representation of Board interview recommended</li> </ul>
	<b>Step 2 **</b>	
	<ol style="list-style-type: none"> <li>8. Executive leadership or Representation of Board interview completed               <ul style="list-style-type: none"> <li>• Remediation plan completed</li> <li>• Further action recommended</li> </ul> </li> <li>9. Board of Directors informed of outcome</li> </ol>	<ul style="list-style-type: none"> <li>• Remediation plan closed, Member review complete</li> <li>• Member enters into remediation plan **</li> <li>• Medical Director follow up recommended (return to Level 3, Step 1)</li> <li>• Board of Directors interview recommended.</li> </ul>
<b>Step 3</b>		
	<ol style="list-style-type: none"> <li>10. Board of Directors interview completed</li> </ol>	<ul style="list-style-type: none"> <li>• Member continues remediation plan and monitoring until:               <ul style="list-style-type: none"> <li>- Completion and close of remediation pan, Member review complete</li> <li>- Termination</li> </ul> </li> </ul>

# Physician Dashboard

## Performance Reports



# Thank You!

